

Managing Remote Teams

Remote working becomes more and more popular as employees come to expect employers to offer it as a default, leaders are now dealing with new ways of working and the challenges that come with it.

Stressful situations can accentuate issues especially when members of a team are working from home. It has become crucial to know how to build team cohesion in these situations, when members are not physically present and failure to do so can result in slowed work ethic and loss of moral.

This course offers an in-depth insight as to what can be done to deal with stressful remote working situations. You will receive clear guidance on how to build plans that will help alleviate in times of stress.

Key training features:

- Discover the changeover into management
- Explore management styles and what is best suited to you
- Learn to communicate with precision and consistency and enhance your relational skills
- Identify team's qualities through individual performances with organisational targets

Who is this management virtual course for:

This online virtual training in 'Management for New Managers' is ideal for those who are new to their managerial role or soon to be promoted managers and those with experience but no formal management training.

Part 1

- Help you to plan for and deal with the realities of leading a remote team during stressful times
- Provide you with a set of robust tools, models and techniques to achieve effective performance from your team
- Plan for how you can keep remote teams engaged
- Provide you with a safe environment to practice remote coaching or feedback conversations

Part 2

Norming and Performing

- Defining remote team members' expectations of their team leader
- What makes a good remote team leader? (behaviours, skills & qualities)
- Creating the right environment
- Engendering team spirit and trust
- Understanding the emotional, psychological and physical requirements of remote workers
- Maximising the strengths a remote team offers

Part 3

Communication Tools and Techniques

- Identifying and overcoming the barriers to effective remote communication
- Planning when and how often to communicate

- Selecting the right communication method
- Developing and implementing communication systems and processes using technology

Part 4

Managing Team Engagement, & facing difficult conversations

- Supporting and developing the team from a distance
- Providing effective feedback to the team and individuals
- Preparing for and managing appraisals online
- Managing difficult conversations online

Designed for:

This course is designed for managers, leaders and HR professionals, as well as those interested in the change of work practices.

Learning outcomes:

You will leave this course with a clear outlook on how to deal with stressful remote working situations which may compromise performance. You will be able to create and implement plans to deal with a variety of situations which may occur in your organisation.